

# **Product Warranty**

#### AFFECTED PRODUCTS

This warranty applies to the entire BILD product line, including BILD Rolls and BILD SF (Sheet Fed)

35 mil Woodgrain Clear
75 mil Woodgrain Clear
75 mil Ceramic Clear
75 mil Ceramic Midnight Black
75 mil Ceramic Slate Grey
75 mil Ceramic Absolute White
85 mil Super Smooth Absolute White

#### INSPECTION AND STORAGE OF BILD

All product must be removed from packaging and allowed to acclimate to the printing environment for 24 hours prior to printing on the material. We do not recommend unrolling product if the temperature is below 60° Fahrenheit.

All BILD material must be properly stored prior to use. Please keep in a dry environment, in a temperature range between 60° - 100° Fahrenheit. If the product is delivered on a roll, ensure the product is rotated every three months to avoid flat spots. Please do not stack more than three rolls high and do not store upright. For long term storage, we recommend putting roll material back into the shipping tube. If the product is delivered in sheet form, ensure sheets remain flat, the corners are protected and all product remains on the original skid.

# **CLEANING AND CARE**

Keep surfaces clean by frequently removing dry soil with a broom or vacuum. Brush or sweep with cool water using a broom or sponge squeegee. Surface is easily washed with soap and water. Mild soaps and other commercial detergents suitable for vinyl floors are usually effective. Never leave harsh detergents or chemicals on product.

Built up soil may require mopping or scrubbing with a water solution containing a mild cleaner recommended for vinyl flooring. Do not drench or flood the floor as this will loosen the adhesive bond creating a hazard. BILD products do not require waxing or sealing, as it will negatively impact slip resistance. Mineral spirits is acceptable for use on difficult mars such as heel marks, crayons, paints, and inks. Ensure that any chemical residue is thoroughly flushed from the surface immediately after use.

BILD products are stain resistant, but not stain proof. Certain dyes, inks, rubber tires, and chemicals may cause permanent staining. Never use harsh chemicals such as tar remover or kerosene on this product as they can damage the surface.

# **CAUTION – SAFETY WARNING**

Any floor surface may become slippery when moisture or debris is present. Proper care and cleaning of vinyl flooring will reduce the likelihood of slips and falls. Always wipe up any spills or fluids to prevent hazardous, slippery conditions.

#### **3 YEAR LIMITED LIABILITY WARRANTY**

Better Life Technology, LLC warrants to the original purchaser (Buyer) only that BILD print media manufactured by Better Life Technology, LLC, will be free from defects in material and workmanship. This limited warranty assures the clear products will remain transparent, the solid products will retain their original color, and all products will be suitable for printing for a period of three (3) years from the original purchase date. This limited warranty only covers the material, prior to any alterations such as printing or cutting. Please inspect all material upon receipt, and notify Better Life Technology, LLC of any manufacturer defects within 60 days of purchase. This warranty shall not apply and no warranty of any kind shall exist if this product has been subject to abuse, misuse, neglect, improper storage, or alteration of any type or cause.

BILD clear print media is for indoor use only. BILD solid print media (only ceramic finish or white super smooth finish with a top coat) must be permanently adhered and properly sealed if used outdoors. Blushing from moisture trapped under the clear product will not be covered under this limited warranty.

# LIMITATION OF LIABILITY

The limited warranty stated in this document is exclusive and is made in place of any and all expressed or implied warranties or conditions, including any warranty of merchantability or fitness for a particular purpose, any industry practice, custom or trade usage. Better Life Technology, LLC, in its sole discretion, shall determine whether or not the product is defective or otherwise covered or not covered by this limited warranty. No action for breach of this warranty may be commenced more than one (1) year after occurrence of the alleged breach. This warranty is not transferable. Customer must notify Better Life Technology, LLC of all manufacturer defects within 60 days of purchase. Proof of purchase date will be required.

#### **EXCLUSIVE REMEDY**

Buyer's remedy for breach of this warranty is repair or replacement, at Better Life Technology, LLC's option, within a reasonable time after notice of defect. In the event that Better Life Technology, LLC is unable to repair such product, Better Life Technology, LLC, at its option, shall either replace the defective product or refund the purchase price thereof. These remedies are the exclusive remedies for breach of this limited warranty. Better Life Technology, LLC shall not be liable for any other charges incurred, including installation cost, as a result of a defective product. In the event that Buyer makes any claim under this warranty, Better Life Technology, LLC reserves the right to require any product to be returned for inspection at Buyer's expense, subject to refund upon valid warranty claim, to the Better Life Technology, LLC factory in Emporia, KS. No employee of Better Life Technology, LLC or any other person is authorized to make any additional warranty or to change this warranty. This specified warranty supersedes any alterations either verbal or written, etc. Only Better Life Technology, LLC is authorized to provide warranty service. For warranty information, please call or write to: Customer Service, 9736 Legler Road, Lenexa, KS 66219, Telephone (877) 810-6444.



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